

Thomas Denny/ASO/FAA  
03/22/2007 09:45 AM

To Chris Overmoe/ASO/FAA@FAA, Philip L  
Fuller/ASO/FAA@FAA, Lamar Foster/ASO/FAA@FAA,  
Richard A Belmonte/ASO/FAA@FAA, William

cc

bcc

Subject The use of the word "STAFFING"

ALL;

On the District Manager's telcon this morning there was a discussion about using the word "STAFFING" when telling the Center and/or Sys Ops why you are reducing services, airspace or hours of operations, etc. Be advised that anytime a facility uses the word STAFFING, you can rest assured it will be seen immediately in writing at the Headquarters level, and via Blackberry. This is at the very top level, Administrator, COO, VP of Terminal, Director of Operations (John). If for any reason you use the STAFFING word, PLEASE advise me ASAP so I can advise John before he sees it or is notified of it by some other means.

I know this might not make a lot of sense, but this has happened several times within our District, as late as this morning. A facility had only one person and could not open with the required TWO people so they opened as a VFR Tower, and it got reported up the line as a STAFFING issue, when it was a Sick Leave (or scheduling issue), not that the facility had a STAFFING issue, i.e. the facility being short staffed. So please ensure your people know that if someone does not show up for work or does not show up on time, that is NOT a STAFFING issue. ALSO, the IG is still conducting investigations for the Two person mid/staffing (see Wednesday, March 21, 2007, USA Today, page 3A). Please keep in mind they can, and will, go back in time and check tapes to ensure two people are not only signed on separate, function positions, but there are also two people transmitting on separate frequencies.

Thanks,

Tom

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